

ANNUAL COMPREHENSIVE EMPLOYMENT REPORT

PENNSYLVANIA OFFICE OF DEVELOPMENTAL PROGRAMS (ODP)

Fiscal Year 2019-2020



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Executive Summary

When it comes to supporting people with disabilities to find and maintain competitive integrated employment, the Office of Developmental Program's (ODP) policies and program design are influenced by a number of different factors. A few of the factors include:

- The passage of the federal Workforce Innovation and Opportunity Act (WIOA) in 2014; designed to help people with disabilities access employment, education, training, and support services to succeed in the labor market and match employers with the skilled workers they need to compete in the global economy.
- The 2016 publication of the <u>Everyday Lives: Values in Action</u> document which reads, "Employment is a centerpiece of adulthood and must be available for every person. The benefits of employment for people with disabilities are significant and are the same as for people without disabilities." The Information and Advisory Committee (ISAC) developed a detailed series of recommendations, strategies, and performance measures for ODP; including Recommendation #3 to increase employment.
- The Pennsylvania Employment First Executive Order signed by Governor Wolf in 2016
 establishing an "Employment First" state, meaning that competitive-integrated
 employment is the first consideration and preferred outcome of all publicly funded
 education, employment and training, and long-term supports and service programs for
 working-age Pennsylvanians with a disability.
- Act 36 of 2018, the Employment First Act, which elevates the 2016 Executive Order for "Employment First" into Pennsylvania statute.

Competitive-integrated employment is defined as work performed on a full or part-time basis (including self-employment) for which a person is:

- Compensated at not less than federal minimum wage requirements or State or local minimum wage law (whichever is higher) and not less than the customary rate paid by the employer for the same or similar work performed by people without a disability;
- At a location where the employee interacts with people without a disability (not including supervisory personnel or people who are providing services to such employee); and
- 3. Presented, as appropriate, **opportunities for similar benefits and advancement** like those for other employees without a disability and who have similar positions.

2020 has proven to be a difficult year for employment across the nation, but especially for persons with disabilities. As a result of the **COVID-19 pandemic**, the national and state unemployment rate has increased for both individuals with and without disabilities; with the increase for those with disabilities dramatically higher. In Pennsylvania, the majority of individuals that are enrolled with ODP and are employed, work in the retail and restaurant industry. Due to the high impact of COVID-19 on the restaurant and retail industry, individuals served by ODP have been affected disproportionately.

ODP also recognizes the need to **evaluate disparities among racial groups and persons with disabilities** as a deterrent in achieving equity in the area of competitive integrated employment. In February of every year, we celebrate Black History month and pay homage to the contributions made and the important presence of African Americans to the United States. It is important to note that this includes more than 5.4 million African American living with a significant disability in the U.S.; 3.2 million of whom are working-age African Americans with disabilities.¹ Evaluating our own system and outcomes related to competitive integrated employment is the first step to bridge the employment gap of racial disparity through creating innovative policies and strategies.

ODP Accomplishments Promoting an Employment First Philosophy

Collaboration with Interagency Partners

- ODP continues to have a Memorandum of Understanding (MOU) with the Office of Vocational Rehabilitation (OVR) to pool resources to provide for at least one Vocational Rehabilitation counselor in each of OVR's 15 district offices who specializes in supporting individuals with a diagnosis of intellectual disability or autism. In addition, training initiatives are funded jointly with OVR to build provider capacity and increase quality of services. The College of Employment Supports, an online training platform for direct support professionals, was created with these resources to develop a certification program approved by the Association of Community Rehabilitation Educators (ACRE).
- At least one OVR staff person in each OVR district office now has access to the Home and Community Services Information System (HCSIS) for individuals served in both systems as part of the MOU. This access streamlines processes and allows for better coordination of services. In addition, it played a crucial role in OVR being able to

¹ Pauli, Philip. "16,794 New Jobs for African Americans with Disabilities." *Respectability.org*, 25 Feb. 2020, www.respectability.org/2020/02/african-americans-jobs-2020.

maintain contact with individuals as required under section 511 of the Rehabilitation Act.

- ODP participates in the Pennsylvania Community of Practice on Transition, a group of state-level stakeholders including representatives from the Department of Education, Department of Human Services, and Office of Vocational Rehabilitation, among others. The Community of Practice works together for successful outcomes of young adults transitioning from secondary education. In 2020, ODP participated in the Capacity Building Institute held by the National Technical Assistance Center on Transition and the development of our statewide Secondary Transition Action Plan for 2020/2021.
- ODP worked closely with the Office of Long-Term Living (OLTL) and the Office of Mental Health and Substance Abuse Services (OMHSAS) to deliver presentations on competitive integrated employment as well as deliver updates and progress on the Employment First Cabinet's 3-year Plan and the Employment First Oversight Commission's annual report.
- ODP, OLTL, and OMHSAS worked collaboratively to bring a two-part web series to stakeholders from the OVR Business Services Division entitled Effective Placement and Business Strategies for Business Outreach Professionals.
- ODP was selected to present on *Changing the Narrative: Expect Competitive Integrated Employment* at the 2020 Secondary Transition Conference which reaches a wide variety of interagency stakeholders at state, regional, and local levels.

A Change in Qualifications

In order to build provider capacity statewide, ODP broadened the provider qualifications
of the Benefits Counseling service. ODP added the Work Incentive Practitioner
credential from Cornell University as an additional option for staff who provide Benefits
Counseling.

Response to COVID-19 Public Health Emergency

ODP responded aggressively to the impact that the COVID-19 Pandemic had on competitive integrated employment by:

- Expanding the definition of Supported Employment to include assisting individuals to apply for and maintain unemployment benefits;
- Allowing for employment services to be delivered remotely where possible; and
- Providing \$10.64 million dollars in COVID-19 relief payments to providers of Supported Employment services.

Sources of Data

In 2018, ODP published its inaugural comprehensive employment report, which included data from January 1, 2017 through June 30, 2018. This report serves as ODP's third annual comprehensive employment report. All of ODP's employment reports can be found on the Employment Page of MyODP.org.

The following sources were used for the data contained in this report:

- Supports Coordination Individual Monitoring Employment Questions individuals
 receiving services are asked questions about employment during meetings with a
 Supports Coordinator. Meetings occur initially and throughout the year. Because
 monitoring is conducted at various timeframes depending on the program, responses to
 each monitoring are carried through to the following month until a new monitoring is
 conducted.
- **HCSIS** The Home and Community Services Information System.
- PROMISe The Department of Human Services' claims processing and management system.

Unless otherwise specified, data contained in this report is for working-age adults, ages 18-64, enrolled in the Consolidated, Community Living, Person/Family Directed Support (P/FDS), and Autism Waivers as well as base funded services and Supports Coordination only. Readers will also note data specific to ages 18-24. WIOA has a strong focus on individuals under age 25 in terms of encouraging competitive-integrated employment, beginning in high school, and limiting access to subminimum wage employment.



Section 1: Competitive Integrated Employment

Each time a Supports Coordinator conducts monitoring with a person, data is collected on the Individual Monitoring Tool in HCSIS. ODP's data on competitive integrated employment is captured with Individual Monitoring Employment Question #1 – "Is the individual working in a competitive-integrated job?" The data for each month includes all persons enrolled with ODP, not just those that had monitoring visit with their Supports Coordinator that month. If a person did not have a monitoring visit with their Supports Coordinator, the response from their most recent monitoring visit is carried over to captures changes in employment status over time.

On December 31, 2017, 5,670 people enrolled with ODP were reported to have competitive integrated employment. This represents 14% of people enrolled with ODP at that time. Data from December 31, 2019, reports the number of people enrolled with ODP that were working in competitive integrated employment as 7,140; an increase of 1,470 people. This represents 17% of people enrolled with ODP, a 3% increase over two years. See Figure 1.1 below.

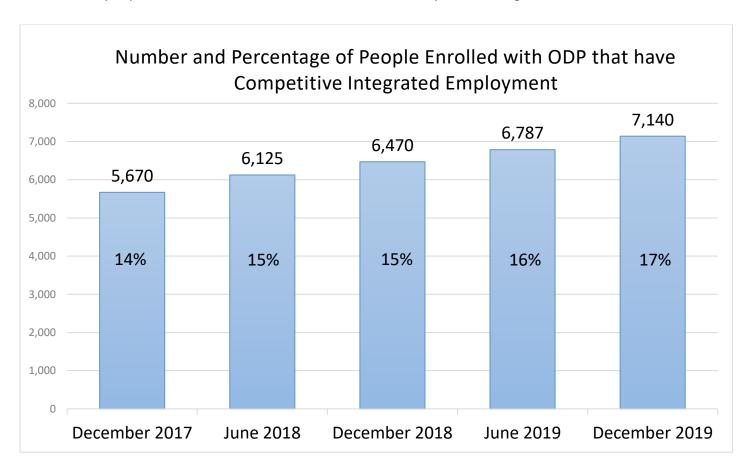
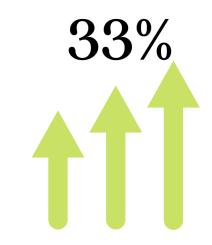


Figure 1.1

On September 30, 2017, 5,370 people enrolled with ODP were reported to have competitive integrated employment.

Compared to the 7,140 people reported on December 31, 2019, 1,770 more people had competitive integrated employment. That's an increase of 33%.



1,770 more individuals with Competitive Integrated Employment

Focus on Transition-Aged Youth

The Workforce Innovation and Opportunity Act (WIOA) has an emphasis on supporting and encouraging individuals ages 18-24 (often referred to as "transition-aged youth") to seek competitive integrated employment, beginning in high school, and limiting access to subminimum wage employment. ODP has an initiative to assure that all high school graduates that meet eligibility requirements for an ODP waiver can be enrolled in a waiver at age 21 and upon graduation.

ODP participates in the Pennsylvania Community of Practice on Transition, a group of state-level stakeholders including representatives from the Department of Education, Department of Human Services, and Office of Vocational Rehabilitation, among others. The Community of Practice on Transition works together for successful outcomes of young adults transitioning from secondary education. In 2020, ODP participated in the National Technical Assistance Center on Transition's Capacity Building Institute held by and the development of our statewide Secondary Transition Action Plan for 2020/2021. The topics that are the focus of this year's plan are supporting transition-age youth with complex needs competitive integrated employment.

On December 31, 2017, 1,081 individuals enrolled with ODP ages 18-24 were reported to have competitive integrated employment. This represents 11% of individuals enrolled with ODP ages 18-24. Data from December 31, 2019, reports the number of people enrolled with ODP ages 18-24 that were working in competitive integrated employment as 1,440; an increase of 359 individuals. This represents 14% of individuals enrolled with ODP ages 18-24, a 3% increase.

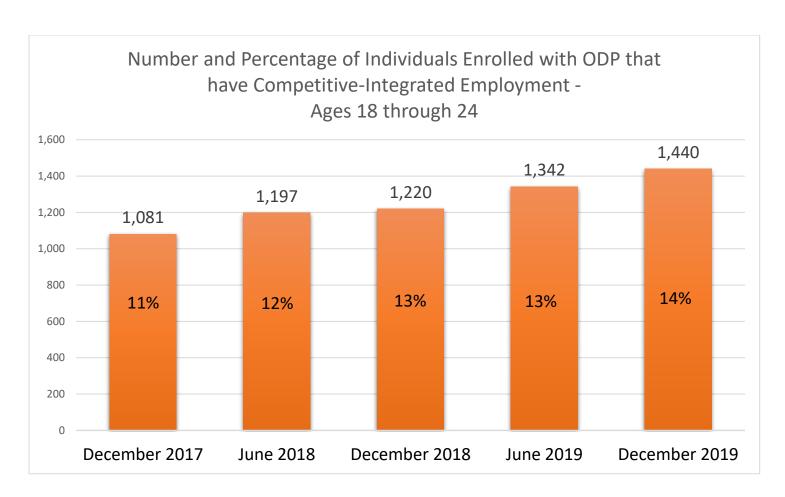


Figure 1.2

Supported Employment

Supported Employment services support people to obtain and sustain competitive integrated employment. It includes an employment assessment, job finding or development, and/or job coaching and support². To enhance the quality of services, staff that deliver this service must have at least one of the following:

- A Certified Employment Support Professional (CESP) credential from the Association of People Supporting Employment First (APSE); or
- A Basic Employment Services Certificate of Achievement or a Professional Certificate of Achievement in Employment Services from an Association of Community Rehabilitation Educators (ACRE) organizational member that has ACRE-approved training.

Small Group Employment

Small Group Employment services support people that are working within small groups of other people that have disabilities. This type of work is not considered to be integrated employment. The goal of Small Group Employment services is to support a person to transition to competitive integrated employment.

Advanced Supported Employment

Advanced Supported Employment help people that have limited to no experience in seeking or keeping a job obtain employment with a three-pronged approach: Discovery, Job Acquisition (to include Job Development and Systematic Instruction), and Job Retention. The ultimate outcome is the attainment and sustainment of a competitive integrated job that meets both the jobseeker's and employer's respective needs.

Benefits Counseling

Benefits Counseling is an individualized assessment that provides people with information and answers questions about how competitive integrated employment may or may not affect a person's benefits. It provides information on available work incentives for people that receive

² In the Adult Autism Waiver, the employment assessment and job finding components of this service are called Career Planning.

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Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), Medicaid, Medicare, housing subsidies, food stamps, etc.

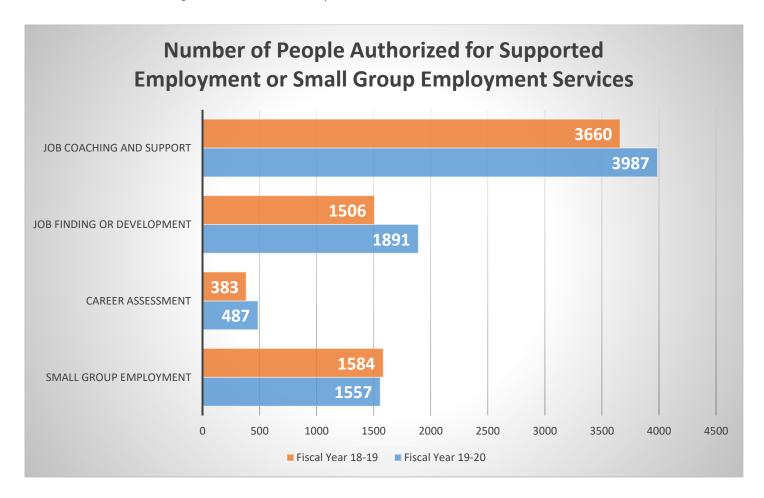


Figure 2.1

Figure 2.1 shows an increase in all three components of Supported Employment from Fiscal Year 18-19 to Fiscal Year 19-20. These totals include anyone who was authorized to receive Supported Employment or Small Group Employment at any point during the time period in the Consolidated, Community Living, P/FDS, and Adult Autism Waivers as well as base funding. This chart is people of all ages enrolled with ODP.

Employment Services and Competitive Integrated Employment

Figure 2.2 shows a comparison of the number of people that are authorized for ODP Employment Services and the Number of People enrolled in ODP with Competitive Integrated Employment over time. For the purpose of this chart, employment services include Supported

Employment³, Advanced Supported Employment, and Small Group Employment. Keep in mind that this data shows us the total number of people at a point in time. Because employment and services are fluid, the people that are receiving employment services in December of 2017 may or may not be the same people that are authorized for employment services in June of 2018. Similarly, the people that are employed at any given point in time are not necessarily the same people that are receiving employment services. Some people that are receiving employment services are not yet employed in competitive integrated employment. Some people that do have competitive integrated employment are able to do so without ODP services.

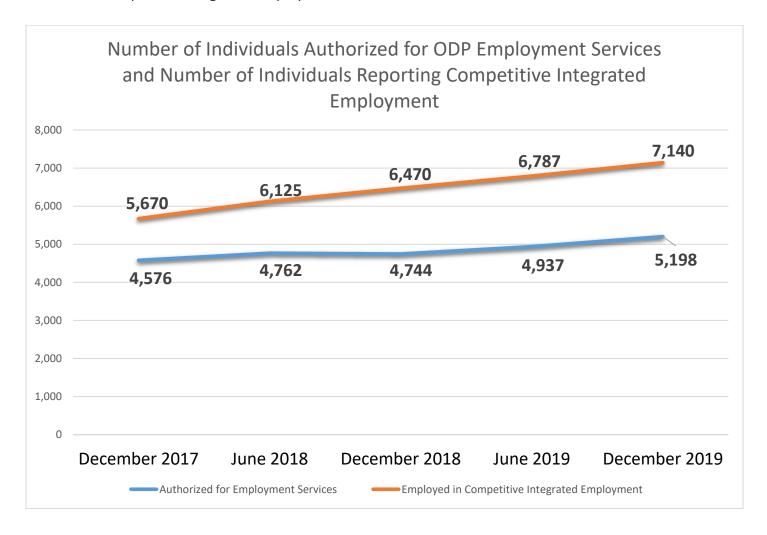


Fig. 2.2

³ Including Career Planning in the Adult Autism Waiver

Section 3: Employment Goals

ODP collects data on the number of people enrolled with ODP that have an employment goal. This data is collected from the Employment/Volunteer section of the Individual Support Plan (ISP). Supports Coordinators have been instructed to use the below guidance:

| Does this consumer have employment goals | ☐ Yes | □No |
|--|----------|--|
| Goals could be whether the individual would like | to: expl | ore competitive integrated employment, increase or decrease hours of |
| current employment, change jobs, career advan | cement, | etc. |

There are many reasons a person may have an employment goal in their ISP. For example, a person may be actively pursuing competitive integrated employment, working on building skills that will lead to employment, or know that they want to seek employment at some point, but they are currently focusing on reaching goals that are of higher priority to them.

As of June 30, 2020, there are 13,662 people enrolled with ODP that have an employment goal in their ISP. Figure 3.1 illustrates that of those people that have an employment goal in their ISP, 5,604 (41%) were authorized to receive Supported Employment, Advanced Supported Employment, or Small Group Employment. The remaining 8,058 (59%) were not authorized for one of these ODP employment services.

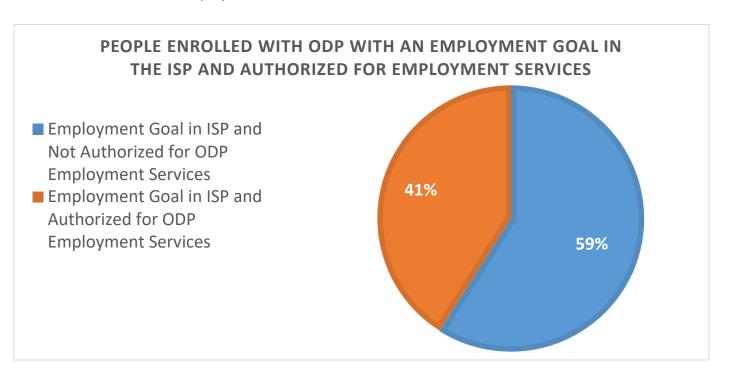


Fig. 3.1

ODP's Community Participation Support service may be used to deliver prevocational services in facility or community locations. Prevocational services may involve activities such as the assessment of a person's work-related needs, development of basic vocational skills and competencies, development of skills for a specific occupation, teaching understanding of work environment expectations, and more. Prevocational services are expected to lead to competitive integrated employment.

Subminimum Wage Employment for Workers with Disabilities

Under Section 14(c) of the Fair Labor Standards Act, employers can be authorized to pay people with disabilities less than minimum wage for work performed. Some providers enrolled with ODP to provide Community Participation Support hold a certificate issued by the United States Department of Labor that allows them to pay subminimum wage. The Department of Labor maintains an online list of all current certificate holders.

Number and Percent of People in Prevocational Services by County

Figure 4.1 shows the number and percentage of working-age individuals in Consolidated, Community Living, and P/FDS Waivers as well as those receiving base funded services. This data includes any person who received CPS prevocational services at least once between October 1, 2019 and December 31, 2019⁴. It is broken down by county or county joinder with which the individual is registered, not necessarily the county in which they live or receive CPS services.

| County/Joinder | Number of | Number of | Percentage of |
|-------------------|---------------|------------------|------------------|
| | Individuals | Individuals Ages | Individuals Ages |
| | Ages 18-64 | 18-64 that | 18-64 that |
| | Enrolled with | Received CPS | Received CPS |
| | ODP | Prevocational | Prevocational |
| | | Services | Services |
| Allegheny | 4,708 | 537 | 11.4% |
| Armstrong/Indiana | 554 | 106 | 19.1% |

⁴ This set of data was determined by matching paid claims in PROMISe with service locations that are licensed under 55 Pa. Code Chapter 2390 (related to Vocational Facilities).

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| Beaver | 606 | 90 | 14.9% |
|-------------------------------|-------|-----|-------|
| Bedford/Somerset | 505 | 20 | 4.0% |
| Berks | 1,437 | 50 | 3.5% |
| Blair | 574 | 72 | 12.5% |
| Bradford/Sullivan | 328 | 24 | 7.3% |
| Bucks | 1,659 | 215 | 13.0% |
| Butler | 576 | 92 | 16.0% |
| Cambria | 466 | 108 | 23.2% |
| Cameron/Elk | 119 | 42 | 35.3% |
| Carbon/Monroe/Pike | 908 | 47 | 5.2% |
| Centre | 364 | 48 | 13.2% |
| Chester | 1,359 | 273 | 20.1% |
| Clarion | ** | ** | 2.9% |
| Clearfield/Jefferson | 397 | 37 | 9.3% |
| Columbia/Montour/Snyder/Union | 575 | 0 | 0.0% |
| Crawford | 383 | 89 | 23.2% |
| Cumberland/Perry | 785 | 116 | 14.8% |
| Dauphin | 1,015 | 52 | 5.1% |
| Delaware | 1,745 | 57 | 3.3% |
| Erie | 1,867 | 0 | 0.0% |
| Fayette | 455 | 23 | 5.1% |
| Forest/Warren | 157 | 48 | 30.6% |
| Franklin/Fulton | 486 | 98 | 20.2% |
| Greene | ** | ** | 5.5% |
| Huntingdon/Mifflin/Juniata | 450 | 70 | 15.6% |
| Lackawanna/Susquehanna | 871 | 85 | 9.8% |
| Lancaster | 1,407 | 171 | 12.2% |
| Lawrence | 368 | 95 | 25.8% |
| Lebanon | 428 | 43 | 10.0% |
| Lehigh | 1,179 | 129 | 10.9% |
| Luzerne/Wyoming | 1,291 | 114 | 8.8% |
| Lycoming/Clinton | 526 | 0 | 0.0% |
| McKean | ** | ** | 0.5% |
| Mercer | 460 | 109 | 23.7% |
| Montgomery | 2,420 | 401 | 16.6% |

| Statewide | 43,113 | 4,401 | 10.2% |
|----------------|--------|-------|-------|
| York/Adams | 1,434 | 122 | 8.5% |
| Westmoreland | 1,090 | 285 | 26.1% |
| Wayne | 198 | 34 | 17.2% |
| Washington | 476 | 18 | 3.8% |
| Venango | 214 | 40 | 18.7% |
| Tioga | 156 | 54 | 34.6% |
| Schuylkill | 507 | 37 | 7.3% |
| Potter | 41 | 0 | 0.0% |
| Philadelphia | 5,861 | 258 | 4.4% |
| Northumberland | *** | ** | 0.5% |
| Northampton | 821 | 79 | 9.6% |

Figure 4.1

^{**}Number enrolled and number that received CPS prevocational services have been suppressed for privacy when the number that received CPS prevocational services is under 11.

Section 5: Impact of the COVID-19 Public Health Emergency on Competitive Integrated Employment

In response to the COVID-19 Pandemic, ODP requested and received approval from the Centers for Medicare and Medicaid Services (CMS) to temporarily modify ODP waivers during the Public Health Emergency through an Appendix K: Emergency Preparedness and Response Addendum. To continue to support competitive integrated employment, these changes include:

- Expanding the Supported Employment service to include assisting participants in applying for unemployment benefits when they have lost their jobs.
- Allowing Supported Employment and Small Group Employment services to be provided remotely under certain circumstances.
- Expanding the role of a direct support professional delivering Companion services to allow for the Supported Employment provider to use remote technology to provide guidance and education to the professional rendering Companion services while at the place of employment on how to support the participant in performing the participant's job duties.
- Delaying the implementation of training requirements by one year in the Adult Autism Waiver.
- Expanding Supported Employment in the Adult Autism Waiver to include that family members can deliver services.

Using funding from the Coronavirus Aid, Relief, and Economic Security (CARES) Act, ODP

provided COVID-19 relief
payments to Supported
Employment and Small Group
Employment providers covering
the time period of March 1, 2020

| CARES Act Funding to Supporte | d Employment Providers |
|-------------------------------|------------------------|
| Supported Employment | Dollars Received |
| Providers | \$10,640,000 |
| 174 | |

through November 30, 2020. Payments were made to 174 Supported Employment providers totaling 10.64 million dollars.

As a result of the COVID-19 Pandemic, the national unemployment rate has increased for both individuals with and without disabilities; with the increase for those with disabilities dramatically higher. In Pennsylvania, the majority of the individuals that are enrolled with ODP and are employed, work in the retail and restaurant industry (Figure 5.1). Due to the high

impact of COVID-19 on the restaurant and retail industry, individuals served by ODP are likely to have their employment effected disproportionately.



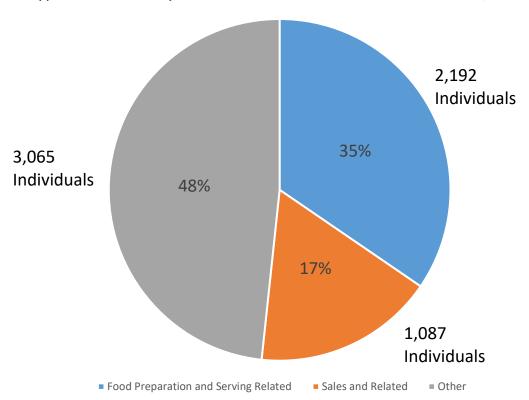


Fig. 5.1

Figure 5.2 (below) illustrates the devastation that the COVID-19 Pandemic has had on competitive integrated employment for people enrolled with ODP. From February of 2020 to June of 2020, 817 less people are employed. Because some people are monitored by their Supports Coordinators less often than others, it is unlikely that this data shows the true impact of the COVID-19 Pandemic.

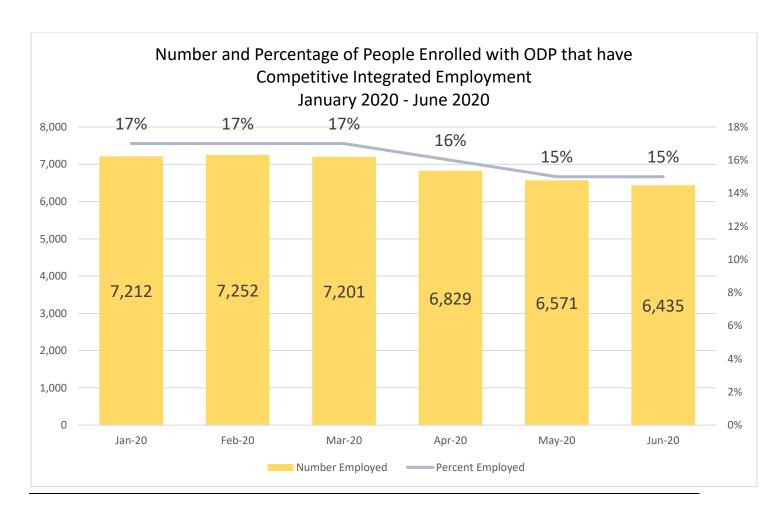


Fig. 5.2

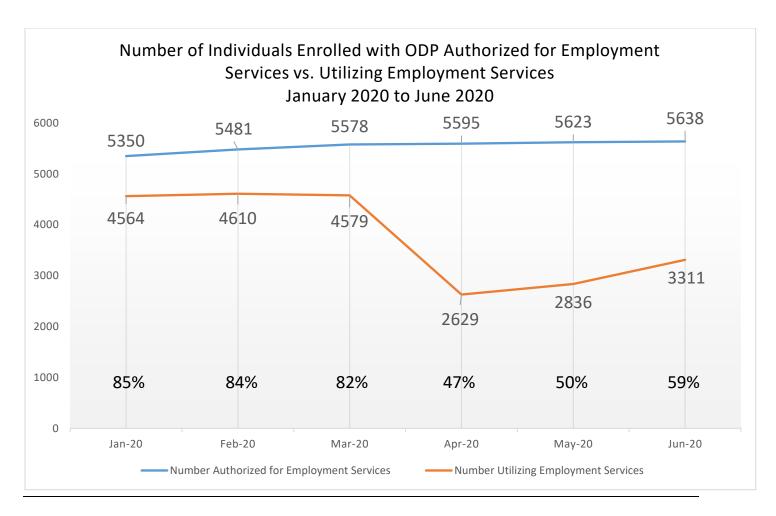
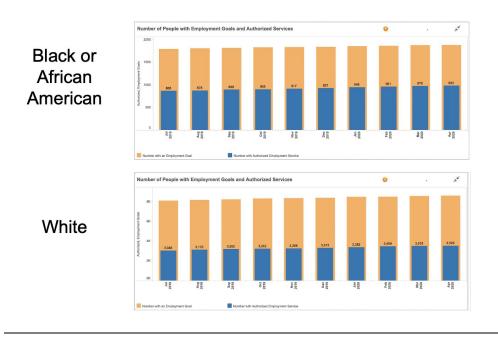


Fig. 5.3

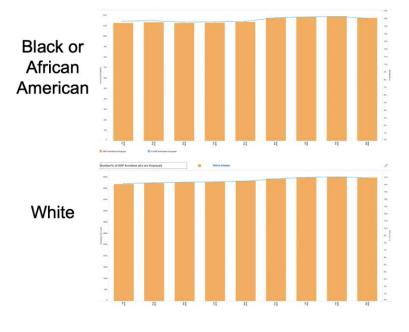
Figure 5.3 demonstrates the impact that COVID-19 has had on the utilization of employment services. Employment services in this chart include Supported Employment, Advanced Supported Employment, and Small Group Employment. The top line (blue) represents number of individuals that have an employment service authorized on their ISP. The bottom line (orange) represents number of individuals that actually used employment services during each month based on paid claims.

In 2020, ODP began taking an in-depth look at the intersection between competitive integrated employment and race in the ODP system. The goal of this exercise is to evaluate employment goals, services and outcomes, to determine if disparities exist by race of program participants. This section includes data that is the beginning of the analysis in this area.



52% of individuals with an employment goal have authorized employment services

41% of individuals with an employment goal have authorized employment services



In March of 2020, 16% had competitive integrated employment (1,176 individuals)

In March of 2020, 17% had competitive integrated employment (5,482 individuals)

Fig. 6.1

Figure 6.1 shows that in March of 2020, 52% of black or African American individuals that had an employment goal in their ISP were authorized for an ODP employment service compared to only 41% of white individuals. However, a higher percentage of white individuals enrolled with ODP have competitive integrated employment (17%) than black or African American individuals (16%). ODP continues to do work around this data to evaluate the data closely and discuss and receive input from all stakeholders.

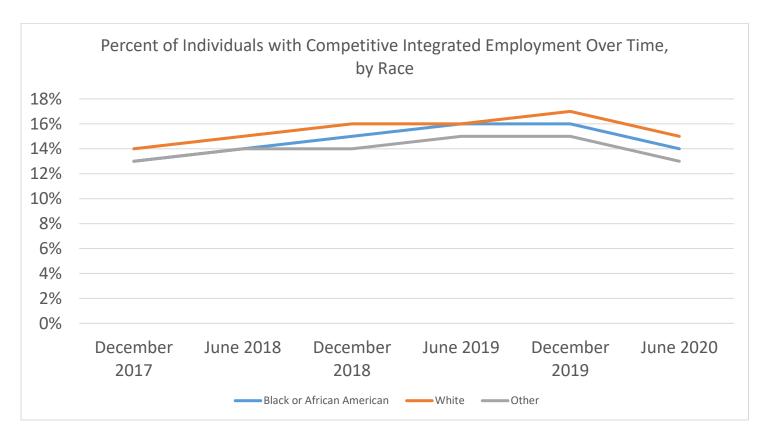


Fig. 6.2

The number and percentages of people as represented in Figure 6.2:

| | Number of | Percentage | Number of | Percentage of | Number of | Percent of |
|-------------------------|--------------|--------------|----------------|---------------|-------------|-------------|
| | Black or | of Black or | White | White Persons | Other | Other |
| | African | African | Persons | with | Persons | Persons |
| | American | Americans | with | Competitive | with | with |
| | Persons with | Persons with | Competitive | Integrated | Competitive | Competitive |
| | Competitive | Competitive | Integrated | Employment | Integrated | Integrated |
| | Integrated | Integrated | Employment | | Employment | Employment |
| | Employment | Employment | | | | |
| | | | | | | |
| December 2017 | 899 | 13% | 4,338 | 14% | 432 | 13% |
| December 2017 June 2018 | 899 979 | 13% 14% | 4,338 4,700 | 14% 15% | 432 445 | 13% 14% |
| | | | , | | | |
| June 2018 | 979 | 14% | 4,700 | 15% | 445 | 14% |
| June 2018 December 2018 | 979 1,063 | 14% 15% | 4,700 4,933 | 15% 16% | 445 472 | 14% 14% |

The percentage of people with competitive integrated employment that are black or African American, white, or other race⁵ over time is consistent in terms of increases in decreases. However, the percent of people that are black or African American or other is generally a percentage below people that are white.

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⁵ "Other" includes the following categories from HCSIS: American Indian or Alaskan Native, Asian, Native Hawaiian or Other Pacific Islander, unknown, or other.

Moving Forward

Employment is paramount to living an everyday life. While there has been tremendous progress, there are still many barriers to overcome. The impact of the COVID-19 pandemic on individuals' employment, as well as their physical and emotional health, is significant. In addition, barriers that existed prior to the pandemic still exist. ODP stands behind the philosophies and recommendations of *Everyday Lives* and the Employment First Act. With valuable insight from all stakeholders, ODP is committed to supporting individuals with intellectual disabilities or autism to achieve their employment aspirations.



"I want to work and/or have other ways to contribute to my community. My family, supporters, and community support me to find and keep a real job that I like with good wages and benefits or start and run my own business, and/or volunteer the way I want in my community."



Appendix A

Number and percentage of individuals in the Consolidated, Community Living, P/FDS Waivers, base funding, and SC only services ages 18-64 reporting competitive integrated employment (CIE) by county/Administrative Entity

| | As o | 2018 | As of June 30, 2019 | | | As of June 30, 2020 | | | |
|-------------------------------|----------|----------|---------------------|----------|----------|---------------------|----------|----------|----------|
| County/Administrative Entity | Number | Number | Percent | Number | Number | Percent | Number | Number | Percent |
| | Employed | Enrolled | Employed | Employed | Enrolled | Employed | Employed | Enrolled | Employed |
| Allegheny | 776 | 4,547 | 17.1% | 834 | 4,582 | 18.2% | 762 | 4663 | 16.3% |
| Armstrong/Indiana | 57 | 540 | 10.6% | 57 | 549 | 10.4% | 48 | 556 | 8.6% |
| Beaver | 71 | 583 | 12.2% | 92 | 600 | 15.3% | 83 | 596 | 13.9% |
| Bedford/Somerset | 45 | 482 | 9.3% | 46 | 484 | 9.5% | 52 | 479 | 10.9% |
| Berks | 179 | 1,345 | 13.3% | 191 | 1,406 | 13.6% | 173 | 1,342 | 12.9% |
| Blair | 70 | 547 | 12.8% | 64 | 557 | 11.5% | 66 | 560 | 11.8% |
| Bradford/Sullivan | 26 | 309 | 8.4% | 28 | 323 | 8.7% | 35 | 335 | 10.4% |
| Bucks | 283 | 1,556 | 18.2% | 303 | 1,610 | 18.8% | 289 | 1,633 | 17.7% |
| Butler | 74 | 525 | 14.1% | 93 | 553 | 16.8% | 99 | 579 | 17.1% |
| Cambria | 25 | 430 | 5.8% | 26 | 449 | 5.8% | 32 | 462 | 6.9% |
| Cameron/Elk | 27 | 117 | 23.1% | 27 | 119 | 22.7% | 19 | 113 | 16.8% |
| Carbon/Monroe/Pike | 78 | 848 | 9.2% | 90 | 876 | 10.3% | 99 | 898 | 11.0% |
| Centre | 77 | 352 | 21.9% | 82 | 356 | 23.0% | 91 | 352 | 25.9% |
| Chester | 275 | 1,252 | 22.0% | 291 | 1,315 | 22.1% | 264 | 1,372 | 19.2% |
| Clarion | ** | ** | 5.3% | 11 | 174 | 6.3% | 13 | 179 | 7.3% |
| Clearfield/Jefferson | 50 | 401 | 12.5% | 55 | 394 | 14.0% | 59 | 393 | 15.0% |
| Columbia/Montour/Snyder/Union | 96 | 562 | 17.1% | 89 | 561 | 15.9% | 90 | 569 | 15.8% |

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| Crawford | 25 | 384 | 6.5% | 29 | 377 | 7.7% | 35 | 367 | 9.5% |
|----------------------------|-----|-------|-------|-----|-------|-------|-----|-------|-------|
| Cumberland/Perry | 133 | 762 | 17.5% | 159 | 761 | 20.9% | 169 | 775 | 21.8% |
| Dauphin | 184 | 960 | 19.2% | 227 | 995 | 22.8% | 211 | 996 | 21.2% |
| Delaware | 211 | 1,669 | 12.6% | 255 | 1,707 | 14.9% | 263 | 1,727 | 15.2% |
| Erie | 249 | 1,737 | 14.3% | 259 | 1,801 | 14.4% | 267 | 1,887 | 14.1% |
| Fayette | 41 | 482 | 8.5% | 45 | 463 | 9.7% | 48 | 449 | 10.7% |
| Forest/Warren | 12 | 159 | 7.5% | 15 | 154 | 9.7% | 16 | 160 | 10.0% |
| Franklin/Fulton | 68 | 464 | 14.7% | 75 | 479 | 15.7% | 44 | 484 | 9.1% |
| Greene | ** | ** | 5.9% | ** | ** | 5.6% | ** | ** | 3.3% |
| Huntingdon/Mifflin/Juniata | 33 | 425 | 7.8% | 45 | 436 | 10.3% | 54 | 447 | 12.1% |
| Lackawanna/Susquehanna | 79 | 834 | 9.5% | 83 | 842 | 9.9% | 94 | 874 | 10.8% |
| Lancaster | 191 | 1,328 | 14.4% | 206 | 1,347 | 15.3% | 231 | 1,392 | 16.6% |
| Lawrence | 40 | 348 | 11.5% | 44 | 354 | 12.4% | 48 | 365 | 13.2% |
| Lebanon | 98 | 424 | 23.1% | 98 | 419 | 23.4% | 104 | 415 | 25.1% |
| Lehigh | 154 | 1,060 | 14.5% | 168 | 1,113 | 15.1% | 158 | 1,116 | 14.2% |
| Luzerne/Wyoming | 105 | 1,217 | 8.6% | 127 | 1,249 | 10.2% | 160 | 1,307 | 12.2% |
| Lycoming/Clinton | 70 | 532 | 13.2% | 73 | 530 | 13.8% | 76 | 528 | 14.4% |
| McKean | 12 | 218 | 5.5% | ** | ** | 3.7% | 15 | 212 | 7.1% |
| Mercer | 45 | 418 | 10.8% | 55 | 445 | 12.4% | 47 | 461 | 10.2% |
| Montgomery | 355 | 2,240 | 15.8% | 404 | 2,306 | 17.5% | 376 | 2,418 | 15.6% |
| Northampton | 116 | 762 | 15.2% | 115 | 796 | 14.4% | 102 | 782 | 13.0% |
| Northumberland | 47 | 394 | 11.9% | 62 | 401 | 15.5% | 73 | 400 | 18.3% |
| Philadelphia | 752 | 5,745 | 13.1% | 809 | 5,720 | 14.1% | 692 | 5,822 | 11.9% |
| Potter | ** | ** | 16.7% | ** | ** | 22.0% | 12 | 41 | 29.3% |
| Schuylkill | 54 | 514 | 10.5% | 51 | 516 | 9.9% | 46 | 496 | 9.3% |
| | | | | | | | | | |

| Tioga | 16 | 134 | 11.9% | 15 | 145 | 10.3% | 16 | 161 | 9.9% |
|--------------|-----|-------|-------|-----|-------|-------|-----|-------|-------|
| Venango | 25 | 205 | 12.2% | 23 | 210 | 11.0% | 26 | 219 | 11.9% |
| Washington | 60 | 452 | 13.3% | 81 | 450 | 18.0% | 68 | 477 | 14.3% |
| Wayne | 28 | 186 | 15.1% | 30 | 188 | 16.0% | 38 | 185 | 20.5% |
| Westmoreland | 128 | 1,012 | 12.6% | 157 | 1,055 | 14.9% | 171 | 1,086 | 15.7% |
| York/Adams | 165 | 1,343 | 12.3% | 185 | 1,388 | 13.3% | 214 | 1,384 | 15.5% |

^{**}Number enrolled and number employed have been suppressed for privacy when the number employed is under 11.

Appendix B

Number of individuals in the Consolidated, Community Living, P/FDS, Adult Autism Waivers, base funding, and SC only services ages 18-64 reporting competitive integrated employment (CIE) by Supports Coordination Organization (SCO)

| | As of Jun | e 30, 2018 | As of Jun | e 30, 2019 | As of June 30, 2020 | |
|---|-----------|------------|-----------|------------|---------------------|----------|
| SCO Entity Name | Number | Percent | Number | Percent | Number | Percent |
| | Employed | Employed | Employed | Employed | Employed | Employed |
| A BRIDGE TO INDEPENDENCE | N/A | N/A | ** | 100% | ** | 40% |
| ACHIEVING MORE, INC | ** | 44% | 11 | 29% | 14 | 20% |
| ALLEGHENIES UNITED CEREBRAL PALSY | ** | 36% | ** | 32% | 23 | 35% |
| ARC ADVOCACY SERVICES | 159 | 15% | 177 | 16% | 153 | 12% |
| BEAVER COUNTY MH MR - D AND A BSU | 78 | 14% | 90 | 16% | 79 | 14% |
| BRADFORD SULLIVAN COUNTIES MH-MR PROGRAM | 26 | 8% | 30 | 9% | 35 | 10% |
| CAMBRIA COUNTY MH MR | 24 | 6% | 26 | 6% | 29 | 7% |
| CASE MANAGEMENT UNIT | 242 | 21% | 234 | 23% | 211 | 21% |
| CASE MANAGEMENT UNIT, LEBANON | N/A | N/A | 43 | 20% | 46 | 23% |
| CE MHMR PROGRAM | 27 | 23% | 28 | 24% | 19 | 17% |
| CENTER FOR COMMUNITY RESOURCES - ALLEGHENY | N/A | N/A | ** | 33% | 12 | 19% |
| CENTER FOR COMMUNITY RESOURCES - BLAIR | N/A | N/A | ** | 5% | ** | 4% |
| CENTER FOR COMMUNITY RESOURCES - BUTLER | 80 | 13% | 104 | 16% | 99 | 17% |
| CENTER FOR COMMUNITY RESOURCES - CLARION | N/A | N/A | 0 | 0% | ** | 5% |
| CENTER FOR COMMUNITY RESOURCES - WASHINGTON | N/A | N/A | 0 | 0% | ** | 10% |
| CENTER FOR COMMUNITY RESOURCES - WESTMORELAND | N/A | N/A | N/A | N/A | 0 | 0% |
| CENTER FOR COMMUNITY RESOURCES - WILLIAM | N/A | N/A | 0 | 0% | ** | 13% |
| CENTER FOR COMMUNITY RESOURCES, INC. | N/A | N/A | ** | 38% | ** | 39% |

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| CENTRE COUNTY MH MR AND BSU | 81 | 23% | 87 | 24% | 91 | 26% |
|---|-----|-----|-----|-----|-----|-----|
| CHESTER COUNTY MH MR | 194 | 25% | 188 | 25% | 161 | 22% |
| CHESTER CTY INTERMEDIATE UNIT | ** | 40% | ** | 21% | ** | 54% |
| COMMUNITY GUIDANCE CENTER | 29 | 11% | 30 | 12% | 27 | 10% |
| COMMUNITY RESOURCES FOR INDEPENDENCE | 39 | 49% | 44 | 51% | 44 | 43% |
| CONSORTIUM INC | 97 | 10% | 86 | 9% | 101 | 11% |
| COUNTY OF DELAWARE - TSM | 195 | 13% | 233 | 16% | 207 | 14% |
| CRAWFORD COUNTY HUMAN SERVICES | 25 | 7% | 30 | 8% | 36 | 10% |
| CREATIVE INDEPENDENCE ALLIANCE CORP | N/A | N/A | N/A | N/A | ** | 4% |
| CREATIVE LIFE OPTIONS LLC | 27 | 48% | 29 | 53% | 28 | 48% |
| CUMBERLAND PERRY MH MR OFFICE AND BSU | 134 | 18% | 168 | 22% | 169 | 22% |
| CYPRESS SUPPORT LLC | N/A | N/A | ** | 14% | ** | 21% |
| DEVELOPMENTAL SUPPORTS AND SERVICES BSU | 97 | 17% | 92 | 16% | 90 | 16% |
| ERIE COUNTY CARE MANAGEMENT INC | 250 | 14% | 266 | 15% | 267 | 14% |
| FAMILY COUNSELING CTR DD | 22 | 9% | 21 | 9% | 17 | 7% |
| FAMILY FIRST SUPPORTS AND CONSULTING | 13 | 27% | 14 | 26% | ** | 18% |
| FAMILYLINKS INDEPENDENT SUPPORTS COOR | 355 | 16% | 398 | 18% | 353 | 15% |
| FAYETTE COUNTY MH MR PROGRAM | 41 | 8% | 45 | 10% | 48 | 11% |
| GRACEFULL PROGRESS | 18 | 31% | 18 | 33% | 16 | 31% |
| GREENE COMMUNITY HUMAN SERVICES PROG | ** | 6% | ** | 6% | ** | 3% |
| HELPING HANDS COMMUNITY SERVICES | N/A | N/A | N/A | N/A | ** | 47% |
| HUMAN SERVICES CENTER | 33 | 11% | 36 | 11% | 43 | 13% |
| JOURNEY TO WELLNESS SUPP. COORDINATION | ** | 9% | ** | 13% | ** | 16% |
| LANCASTER COUNTY MH-MR AND BSU | 201 | 15% | 225 | 17% | 231 | 17% |
| LEHIGH VALLEY CIL INC | ** | 27% | 11 | 35% | 21 | 43% |
| L | | | | | | |

| LENAPE VALLEY FOUNDATION | 176 | 20% | 190 | 20% | 178 | 17% |
|--|-----|-----|-----|-----|-----|-----|
| LUZERNE-WYOMING COUNTIES MH MR PROGRAM | 119 | 10% | 143 | 11% | 160 | 12% |
| LYCOMING CLINTON BSU | 72 | 14% | 75 | 14% | 74 | 14% |
| MERCER CO BEHAVIORAL HEALTH CMSN | ** | 25% | ** | 14% | ** | 29% |
| MERCER CO BEHAVIORAL HEALTH COMMISSION | 45 | 11% | 55 | 12% | 47 | 10% |
| MIRACLE WORKS LLC | ** | 20% | ** | 20% | ** | 18% |
| MONROE MR SERVICES UNIT | 79 | 10% | 91 | 11% | 98 | 11% |
| NORTHSTAR SUPPORT SERVICES BSU | 69 | 13% | 64 | 12% | 64 | 12% |
| NORTHUMBERLAND COUNTY | 48 | 12% | 62 | 16% | 73 | 18% |
| PA HEALTH MANAGEMENT | 13 | 24% | 20 | 36% | 28 | 37% |
| PARTNERSHIP FOR COMMUNITY SUPPORTS | 292 | 15% | 315 | 16% | 259 | 13% |
| PENN FOUNDATION MR CASE MANAGEMENT | 87 | 19% | 94 | 21% | 93 | 21% |
| PENNDEL MENTAL HEALTH CENTER | 123 | 17% | 126 | 17% | 132 | 18% |
| PERSON LINK-PHMC | 117 | 11% | 132 | 13% | 83 | 7% |
| POTTER COUNTY HUMAN SERVICES | ** | 18% | ** | 21% | 11 | 29% |
| QUALITY PROGRESSIONS | 301 | 16% | 349 | 18% | 283 | 15% |
| QUALITY PROGRESSIONS - NORTHAMPTON | 83 | 15% | 82 | 14% | 75 | 12% |
| RANKIN CHRISTIAN CENTER | 143 | 14% | 140 | 14% | 140 | 13% |
| RONI VANDAGNA AND JENNIFER BRODIE | 109 | 18% | 124 | 18% | 124 | 17% |
| SAM BLAIR | N/A | N/A | N/A | N/A | ** | 11% |
| SAM INC – ALLEGHENY | 12 | 18% | 12 | 16% | ** | 11% |
| SAM INC - CLARION | ** | 4% | ** | 7% | 12 | 8% |
| SAM INC - CLEARFIELD/JEFFERSON | 50 | 13% | 58 | 15% | 58 | 16% |
| SAM INC - HMJ | 33 | 8% | 46 | 10% | 54 | 12% |
| SAM INC - LEHIGH VALLEY | 191 | 15% | 206 | 15% | 191 | 14% |
| | | | | | | |

| SAM INC - SCRANTON | 42 | 9% | 41 | 8% | 53 | 10% |
|--|-----|-----|-----|-----|-----|-----|
| SAM INC LEBANON | 51 | 23% | 57 | 26% | 58 | 28% |
| SAM INC SCHUYLKILL | 55 | 11% | 52 | 10% | 46 | 9% |
| SAM, INC. | 16 | 12% | 15 | 10% | 16 | 10% |
| SAM, INC. F/F | 69 | 15% | 75 | 16% | 44 | 9% |
| SERVICE ACCESS AND MANAGEMENT INC MONTCO | 60 | 13% | 83 | 18% | 80 | 16% |
| SERVICE ACCESS AND MANAGEMENT, INC | 175 | 13% | 191 | 14% | 169 | 13% |
| SERVICE COORDINATION UNLIMITED, INC. | 15 | 60% | 11 | 55% | 14 | 74% |
| SOMERSET BSU | 47 | 10% | 49 | 10% | 52 | 11% |
| STAUNTON CLINIC VALLEY MED FACILITIES | 276 | 22% | 297 | 23% | 260 | 19% |
| SUPPORT COORDINATION SERVICES LLC | N/A | N/A | 8 | 57% | 6 | 38% |
| THE GUIDANCE CENTER | 14 | 6% | 11 | 5% | 15 | 7% |
| TRI VALLEY CARE INC | 39 | 11% | 44 | 12% | 45 | 12% |
| UNITED DISABILITIES SERVICES | 40 | 45% | 40 | 48% | 38 | 44% |
| VENANGO COUNTY MHMR BSU | 25 | 12% | 23 | 11% | 25 | 12% |
| WARREN COUNTY HUMAN SERVICES | 12 | 8% | 15 | 10% | 16 | 10% |
| WASHINGTON COMMUNITIES MH MR CENTER | 39 | 14% | 48 | 18% | 34 | 13% |
| WASHINGTON COUNTY MH MR PROGRAM | 22 | 12% | 34 | 19% | 34 | 17% |
| WAYNE COUNTY MHMR | 28 | 15% | 30 | 16% | 35 | 22% |
| WESTMORELAND CASE MANAGEMENT-SUPPORTS | 130 | 13% | 157 | 15% | 171 | 16% |
| WJS ALLEGHENY PSYCHOLOGICAL ASSOCIATES | 17 | 41% | 17 | 40% | 14 | 32% |
| YORK BSU AND MH-MR | 178 | 14% | 208 | 15% | 210 | 16% |
| YOUR CHOICE SUPPORTS COORDINATION | 15 | 36% | 29 | 58% | 31 | 46% |

^{**}Numbers under 11 have been suppressed for privacy.