

Tips for Managing Conflict Over Social Distancing

Unfortunately, even after the expansion of Governor Wolf's [mask-wearing order](#), there continues to be conflict between people about the safety measures recommended to combat COVID-19. While we believe it is essential to follow all [CDC guidance](#) as well as [ODP guidance](#), we also believe that it is necessary to have tools to manage disagreements while maintaining your safety.

[This article](#) offers six practical tips on how to manage this conflict. Each tip is expanded upon within the article.

1. Try to summon empathy.
2. Aim for clear, specific communication.
3. Remember your values.
4. Don't over personalize.
5. Think outside the box.
6. Look toward the future.

Our daily emails are archived on [My ODP News Online](#). Please send any suggestions or questions related to this email or requests for additional resources to RA-basprovidersupprt@pa.gov.

Thank you,

Department of Human Services | Office of Developmental Programs | Bureau of Supports for Autism and Special Populations
Division of Clinical Support, Training, Communication and Outreach
www.dhs.pa.gov

NOTICE: This confidential message/attachment contains information intended for a specific individual(s) and purpose. Any inappropriate use, distribution or copying is strictly prohibited. If received in error, notify the sender and immediately delete the message.