

To All AAW Providers:

ODP will continue to be available to provide support, technical assistance (TA) and to promote solution-driven discussion during the COVID-19 epidemic, by holding **bi-weekly virtual office hours for all AAW providers**.

The Virtual Office Hour calls are planned for an hour and are optional. We can extend the time as needed. Providers can jump on and off the virtual office hour as your needs require. We encourage you to attend when possible to ask questions and share any concerns or ideas you have.

Starting on Monday, May 18th, these calls will occur every other Monday, from 10-11:00 am. To access the VOH, registration will be required.

To register for one of these VOHs, please click on the date(s) preferred:

May 18, 2020 June 1, 2020 June 15, 2020 June 29, 2020

The agenda for each call is flexible but will typically start with an overview of any new ODP Announcements and include highlights of new practices, a review of topics and questions sent in advance and discussion of any concerns that have arisen in the past few weeks.

Providers will be able to ask questions directly to BSASP Regional Office Representatives, who will answer your questions or seek input from the appropriate source when necessary.

If you have any topics for discussion you wish to have included to the bi-weekly agenda, please email the Adult Autism Waiver mailbox at <u>ra-odpautismwaiver@pa.gov</u> with "Bi-WEEKLY PROVIDER CALL TOPIC" in the subject line.

If you have a COVID-19 question or concern that needs an immediate response, please submit it to the provider support mailbox at <u>ra-basprovidersupprt@pa.gov</u>

Department of Human Services | Office of Developmental Programs Bureau of Supports for Autism and Special Populations www.dhs.pa.gov

Supporting Pennsylvanians with developmental disabilities to achieve greater independence, choice, and opportunity in their lives.

NOTICE: This confidential message/attachment contains information intended for a specific individual(s) and purpose. Any inappropriate use, distribution or copying is strictly prohibited. If received in error, notify the sender and immediately delete the message.