

Medication Administration: System Access and Required Maintenance

ODP Announcement 21-003

AUDIENCE:

All Interested Parties, Medication Administration Trainers, Medication Administration Students

PURPOSE:

To provide guidance on accessing the Medication Administration Train the Trainer course and to announced required maintenance to the Medication Administration Student Courses until January 19th, 2021.

DISCUSSION:

Train the Trainer Course:

If you are a trainer or trainer candidate taking the Train the Trainer course you can continue to access the course by going to <https://medsadmin.myodp.org>

- Do not make any adjustments for Adobe Flash to view the webcasts or access the exams. Adobe Flash was discontinued on December 31, 2020.
 - You are able to view all Train the Trainer course webcasts without the use of Adobe Flash.
 - You are now able to take the Part 1 and Part 3 portions of the Written Documentation exam without the use of Adobe Flash.

Whether you started the Train the Trainer course before the Adobe Flash maintenance was completed on 12/28/2020 or whether you start the Train the Trainer course now, you do not need Adobe Flash.

*Please note: When you have successfully completed your exams, if your final scores do not calculate or do not appear, you must contact the Medication Administration Help Desk, www.mahelpdesk.com, in order to be enrolled in a virtual Face-to-Face class.

Student Course (to Pass Medications):

The student course is currently undergoing required maintenance on the webcasts and the exams to ensure that they will work properly because of the discontinuation of Adobe Flash. This maintenance will impact the webcasts and the exams.

- If you are a trainer preparing to create a Medication Administration class so that your staff can learn to administer medications, please do not create any new classes until 1/19/2021 or after that date.
- If you are a trainer currently conducting a Medication Administration class, please ask your staff to suspend all classwork until 1/19/2021 or after.
- If you are staff currently taking the Medication Administration class, please suspend all classwork until 1/19/2021. Please inform your trainer that you have had to suspend your work.

If you run into problems or have additional questions please contact the Medication Administration Help Desk by going to www.mahelpdesk.com.