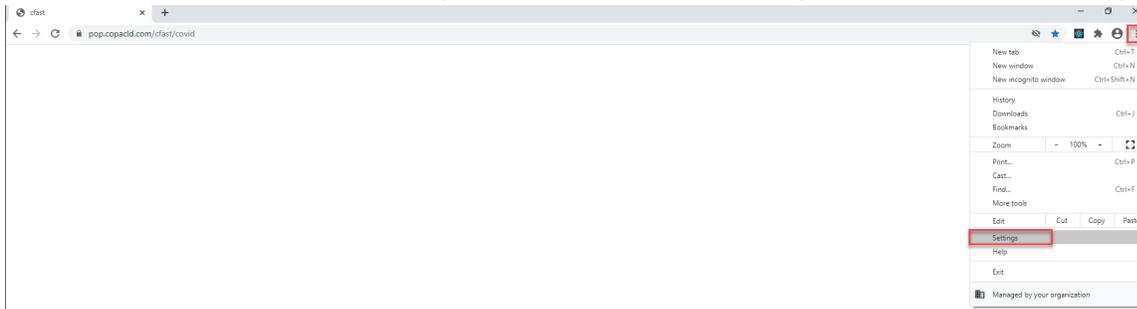


If COVID data collection site is not loading or giving a blank page when you browse <https://pop.copaclid.com/cfast/covid> follow the below steps to fix the issue.

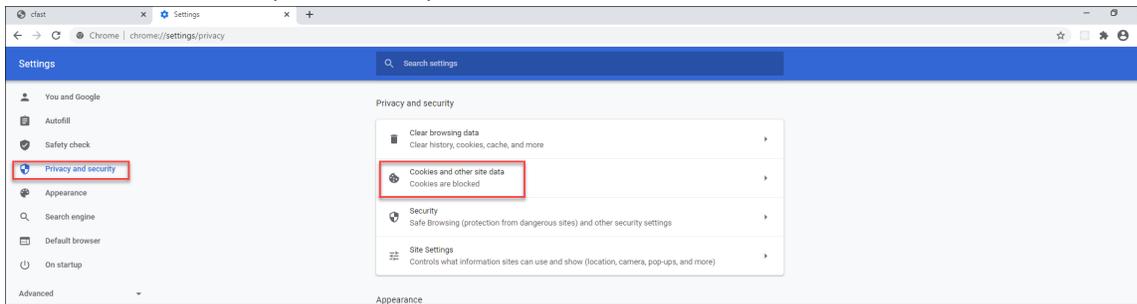
## Allow Cookies

### Google Chrome

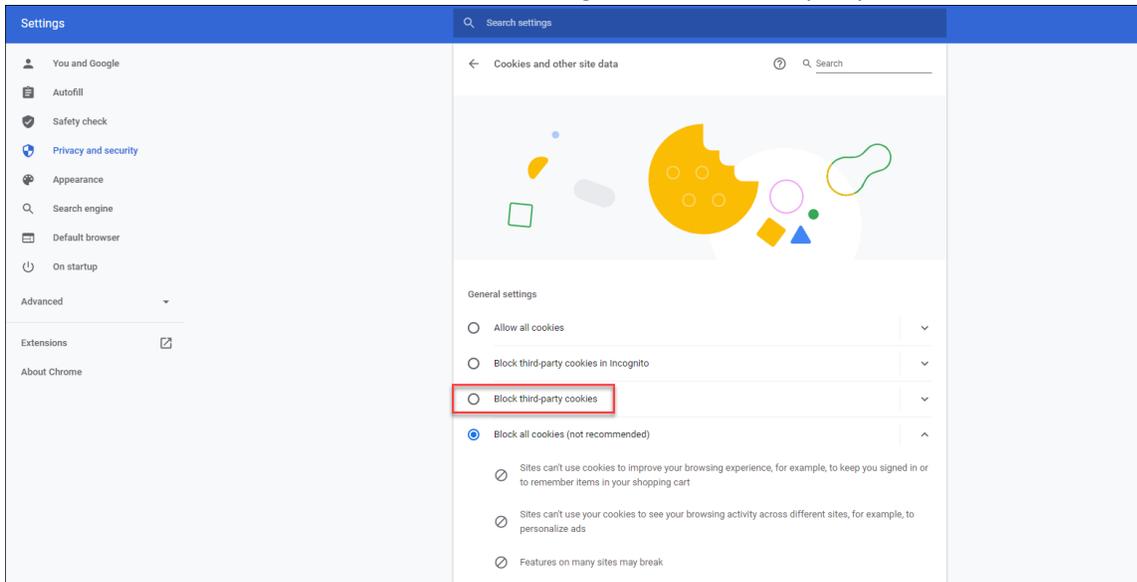
1. Close All browsing sessions. And follow the below steps,
2. Click the three dots on the right corner of Chrome browsing window and Select Settings.



3. Click on Privacy and Security now click on Cookies and other site data



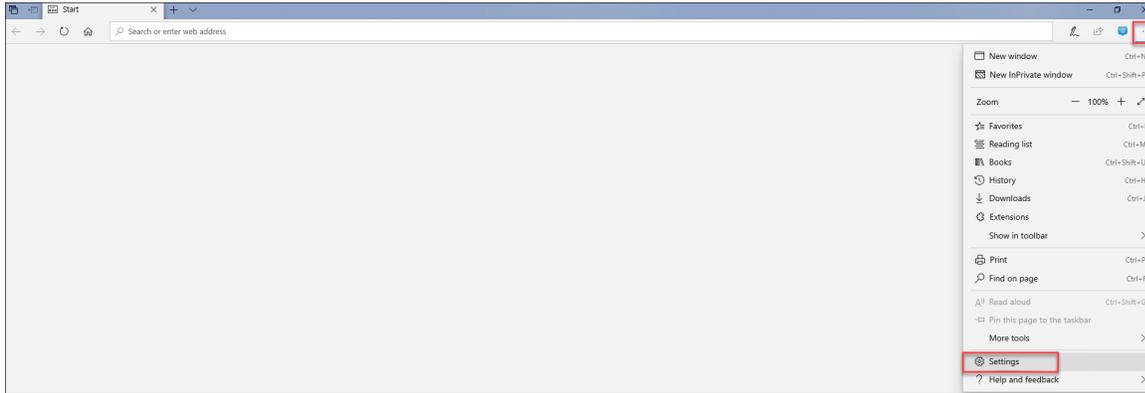
4. If Block all cookies is selected, then change it to Block third-party cookies



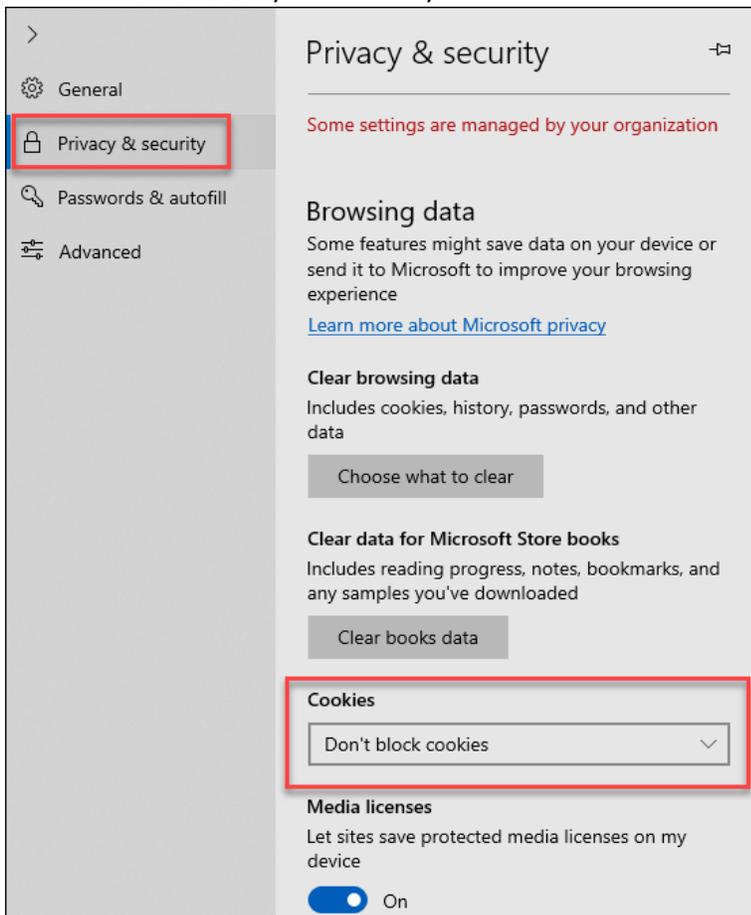
5. Close all open Browsing sessions and reopen the browser and open the CFAST-COVID website <https://pop.copaclid.com/cfast/covid>

## Microsoft Edge

1. Close All browsing sessions. And follow the below steps,
2. Click the three dots on the right corner of Edge browsing window and Select Settings.



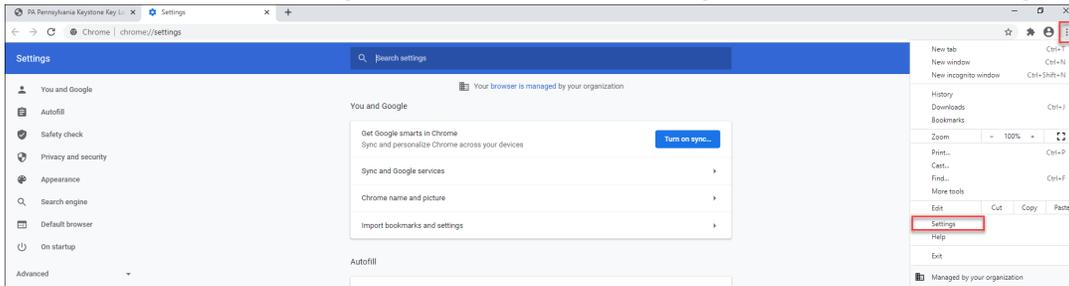
3. Click on Privacy and Security now and Select Don't Block Cookies as below



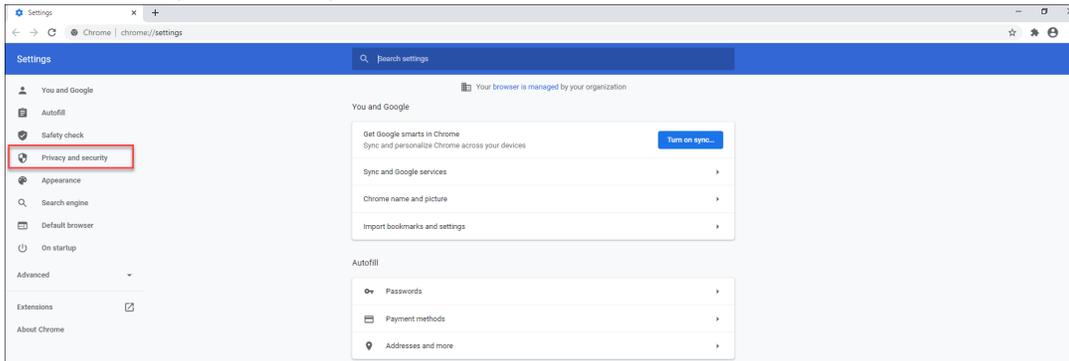
4. Close all open Browsing sessions and reopen the browser and open the CFAST-COVID website <https://pop.copacl.d.com/cfast/covid>

## Clear Browsing Data

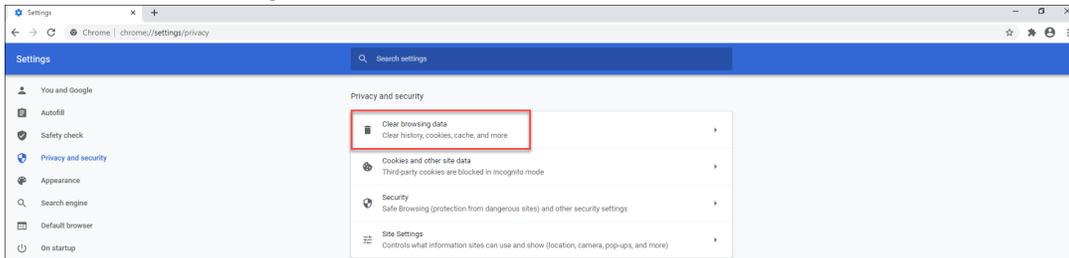
1. Close All browsing sessions. And follow the below steps,
2. Click the three dots on the right corner of Chrome browsing window and Select Settings.



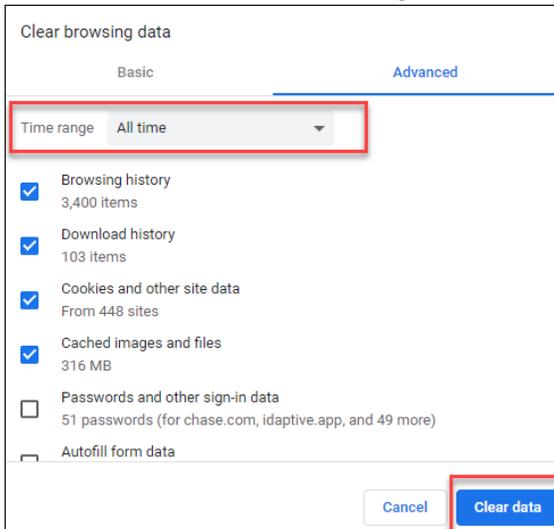
3. Click on Privacy and security



4. Click on Clear browsing data



5. Select All time from the Time range and Also select Items as below and click on Clear Data.



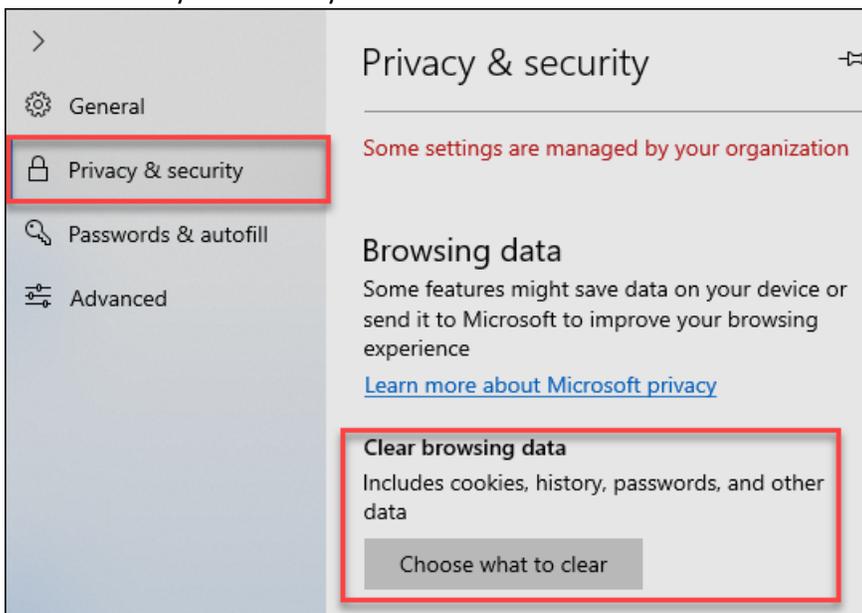
6. Close and reopen the browser and open the CFAST-COVID website <https://pop.copaclid.com/cfast/covid>

## Microsoft Edge

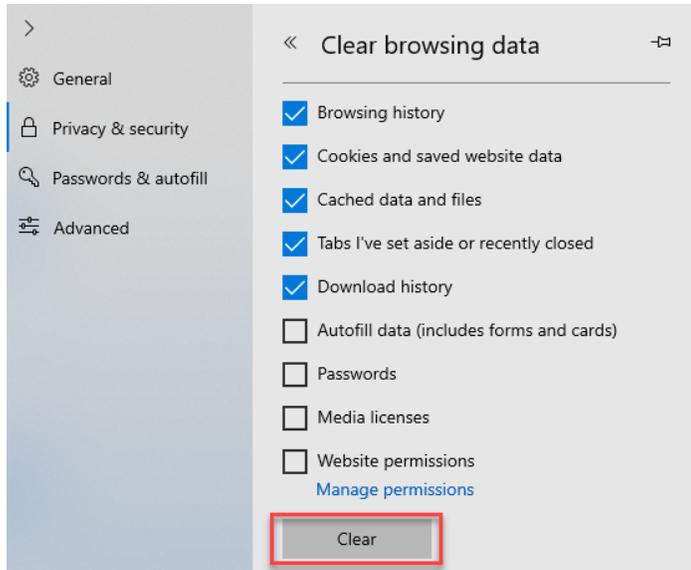
1. Close All browsing sessions. And follow the below steps,
2. Click the three dots on the right corner of Microsoft Edge browsing window and select Settings.



3. Click on Privacy and security and click on Choose what to clear.



4. Click on Clear browsing data



5. Close and reopen the browser and open the CFAST-COVID website <https://pop.copacl.d.com/cfast/covid>