



## **A message from Deputy Secretary Ahrens to CPS & Employment Service Providers**



*Please assist the Office of Developmental Programs in disseminating the message below.*

Dear Colleagues,

The advent of the COVID-19 pandemic has certainly created numerous challenges in service delivery. It has also been a call to creativity in that many of you in a very short period of time initiated new and innovative ways to serve people in a remote environment, by leveraging technology and other solutions. We applaud you for the work you are doing!

In the coming weeks and months we will certainly continue to push the status quo aside so we can create new structures that will emphasize new ways of supporting people and safety with return to community for the vulnerable people that we serve. We are interested in hearing from you. Please take 15 or 20 minutes out of your day and summarize for us examples of the service delivery options you have initiated over the last six weeks, using the attached form. Our management team plans to review these and, as time allows, schedule a series of webinars utilizing a group panel as well as single presentation format.

We believe the innovative models and structures you have been creating will add a new dimension to the work we do together and want to share these broadly with others in the field. As I think you have heard, we are in this together!

Kristin Ahrens

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